

CUSTOMER CARE FORM

(TO BE FILLED OUT BY CUSTOMER)



PLEASE PRINT CLEARLY

Date: _____

Name: _____ Phone: _____

Address: _____ Wk Phone: _____

City: _____ State: _____ Zip: _____

Email: _____

Product & Package Size: _____ Date Purchased: _____

Product Date Code: _____

Store and location at which you purchased the product: _____

Your satisfaction is very important to us – please explain exactly what happened:

Our goal is Quality Service – please tell us, specifically, how we may help you:

Please include the following items with your submission:

- Copy of the product receipt
- UPC label from product bottle
- Picture(s) of each damaged item. For identification, please also include pictures of the label/tag/model of each damaged item.
- Written estimate of damages, and, if applicable, copy of service/repair bill(s)
- Receipt(s) of damaged items, if available. If receipts are not available, please include the estimated age of each damaged item.

Complete information will allow us to more quickly evaluate and resolve your claim.

*****Please do not dispose of damaged item(s) until your case has been resolved.*****

To send information:

Scan all information and email to:

info@summitbrands.com

in either Microsoft Word or PDF format

<OR>

Mail or fax all information to:

Summit Brands, Inc., c/o Customer Care,
7201 Engle Rd, Fort Wayne, IN 46804-2228
Phone: 800-654-0791 Fax: 260-483-2277

Thank You!

“Enthusiastically exceeding customer expectations through innovation and continuous improvement.”